

news X exchange

the exchange tower newsletter

issue 6 • April 2002



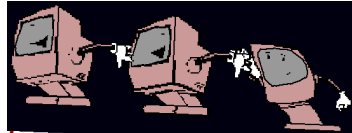
High Level Rescue Stunt

London Weekend Television recently filmed a dramatic abseiling rescue scene at Exchange Tower for London's Burning. A wind-free day was promised, and the filming was successful. Watch out for the sensational scenes featuring the building, in the next series, on your TV later this year.

Wired up

Broadband is here. A Speedy Internet Service

IntelliSpace has installed a broadband connection to Exchange Tower – so occupiers can benefit from faster and cheaper internet services. For more information on IntelliSpace, please call account manager, Candy Le-Roux, on 020 7931 6209 or email on cleroux@intellispace.net



Tenants Networking

www.exchange-tower.co.uk/extranet/

An Extranet has been designed for tenants to display their own personal messages around the building i.e. charity events, special promotions. You may be short of a member for your football team. Information regarding activities in the building can also be displayed and viewed by tenants at any time. We would like to encourage all tenants to make full use of this facility, please log on or contact val@exchange-tower.co.uk

By Royal Appointment

HRH The Duke of York recently visited Export Credits Guarantee Department (ECGD) in his capacity as the Government's Special Representative for International Trade and Investment. (Photograph shows Vivian Brown, ECGD Chief Executive, welcoming HRH The Duke of York to Exchange Tower).



Valeting on your doorstep

A professional car valeting service is being set up for use by Exchange Tower tenants. On site car valeting from £12.50 (reductions for regular users). Contact Tony Roberts Car Valeting 07931 408 356 or Building Management for further details.

Outstanding Contractors!

In 2001 Healey & Baker set up a Monthly Site Contractor Award scheme to recognise and reward individual site personnel who have given that 'little bit extra' in their working day. Below are some of the very deserving winners who have recently received a certificate and a £50 M&S voucher.



Sept 01	Keith Grimwood	Honeywell (M&E) Site Manager
Oct 01	Jeremy Hearn	Honeywell Engineer (photographed)
Nov 01	Fernando Fernandez	Office & General Cleaner
Dec 01	Alf Milton Gorbie	First Security Night Supervisor
Jan 02	Eddie Read	First Security Guard
Feb 02	Vicky Akinleye	Office & General Cleaning Supervisor

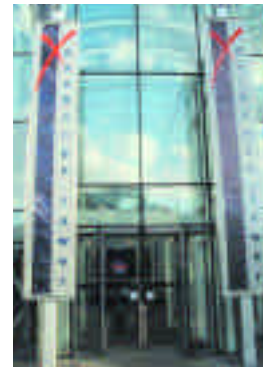


Smooth Access

The access barriers are in - despite minor installation problems the system is now working well. The electronic Visitor Pass system will be operational shortly. Please remember that these barriers act as a deterrent. All staff and contractors working within the building should continue to carry photo ID passes. Thank you for your patience and co-operation.

A Grand Entrance

The aluminium banners on the podium provide a high profile identity for the building. Plans are now in hand to install feature lighting to further enhance the main building entrance. The existing paving slabs along the main walkways from the entrance steps on the podium will be replaced with hardwearing decorative paving.



Works to enhance the main pedestrian and vehicle entrances to Harbour Exchange Square are due to start in Spring this year. The works will include the installation of high quality column signage with feature lighting to create a more high profile entrance to the site for both pedestrians and vehicles.

Building the Management Team

Honeywell Control Systems (M&E Contractors) and Office & General (Cleaning Contractors) have relocated their office to the Management Suite on the ground floor of Building 1. This has been done to improve the service provided to tenants.

www.exchange-tower.co.uk

Check up on the building, its procedures, office availability, and who can help.

EXCHANGE TOWER HELPDESK FREEPHONE No. 0800 652 5858

Please call the Helpdesk if you have any enquiries regarding the building - the Management Team will be pleased to answer your call and assist you.

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Welcome to New Tenants



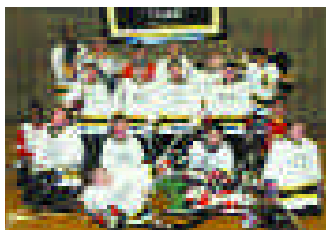
The Centre for Effective Dispute Resolution, (CEDR), is an independent non-profit organisation, which encourages the use of commercial mediation for business disputes and civil litigation. It employs over 30 full-time staff and has recently moved from Bank to larger offices on the sixth floor of 1 Exchange Tower. CEDR Solve mediates over 400 disputes every year with a total value of about £1bn. Mediation, in which an independent mediator helps the parties to find their own solution, is increasingly popular for resolving business disputes because it saves the parties time and legal fees. CEDR Solve also provides training and consultancy services to help businesses manage conflict and carry out difficult discussions more effectively. For more details, visit www.cedrsolve.com



Newly created subsidiary **George Wimpey Central London** has recently moved to Harbour Exchange Square. It will focus on developing new residential river and dockside complexes across the capital, including one at the Royal Docks, opposite ExCel. Graeme Dodds, managing director, said "With the creation of George Wimpey Central London, we have an excellent opportunity to establish a new identity and showcase our approach to quality, style-led housing developments in the 21st century".

Who's Working Where?

Contractor Work Permit requests must be sent to David Jones/Dean Blakely. Please allow 24 hours notice for complicated or disruptive works to be agreed. Hot works require separate permits to avoid triggering the fire alarm. Contact david@exchange-tower.co.uk or dean@exchange-tower.co.uk. All contractors must sign in and out daily at the Security Control Room.



Pee-Wees are Tops

The local Enforcers Skater Hockey Team, sponsored by building owner, Hammerson, has won League Division Two. Following a stunning win against the Dunstable Gaters, they qualified for the British National Championships held last November in Blackpool. Joining 15 of the best teams in Britain, they achieved a creditable 13th place. Well done to them all – a great achievement in such a short space of time. If you are interested in joint sponsoring this great local team, please contact Lyn Young on 07949 020179

Existing Tenants Services



callserve **Low-cost calls at your fingertips!**
Your Harbour Exchange Square neighbour, Callserve, offers low cost telephone calls via the Internet. Just log on to www.callserve.com, download the software and purchase call time. All you need is an internet-connected computer, a headset (you get one free when you make your first payment) and a credit card... Calling in Europe for an hour will only cost £1.80 with Callserve. A half hour call to South Africa will cost £4.50. The same rates apply at all times of the day, seven days a week, regardless of where you're calling from.



Meeting Your Expectations

The Octagon offers excellent conference meeting rooms for up to 130 people. Tenants at Harbour Exchange Square will receive a 10% discount on all conference bookings. Contact: www.octagon.co.uk.

Fire Alarm System

The new fire alarm system is installed, commissioned, and working well. Due to possible false alarms caused by contractors **a fine of £200 will be levied if set off without good reason.** With proceeds, hopefully few, going to a local charity.



At Your Service

Logs are kept in the Management Office to track the progress of calls. Please call Caroline if your call was not dealt with satisfactorily.

Suite Changes

For an update on space availability at Exchange Tower visit the Exchange Tower website:

www.exchange-tower.co.uk

Plans of vacant offices are available to view from the site.

For further enquiries please contact the building Letting Agents:

- **Knight Frank** -
(Rod Parker) 020 7512 9966
Email: rod.parker@knightfrank.com
- **Chesterton** -
(Rupert Cheryman) 020 7538 3575
Email: rupert.cheryman@chesterton.co.uk

FOR YOUR ENTERTAINMENT



The lunchtime music sessions will continue on the last Friday of each month and the harpist/flutist have proved to be the most popular choice. Cushman & Wakefield Healey & Baker is also investigating more permanent entertainment in the atrium in the form of TV screens for major sports matches, news highlights, etc - watch this space.

Know your Building The first person to be pulled out of the "hat" with the correct answers to the following questions on the building will receive a bottle of champagne. Entries to be sent to the Management Office marked NEWSLETTER QUIZ. (As a clue, answers can be found on the Exchange Tower Website). #

1. Who were the original building architects?	a Richard Rogers	b Norman Foster	c Frederick Gibbard Coombes
2. When was Exchange Tower officially opened?	a 1988	b 1989	c 1990
3. How many lifts in total are there in Exchange Tower?	a 16	b 18	c 24
4. How many emergency staircases are in Exchange Tower?	a 6	b 12	c 24
5. How big is a standard floor in the Tower?	a 8,000 sq ft	b 10,000 sq ft	c 16,000 sq ft
6. How many pot plants are in the atrium/entrances?	a 22	b 26	c 32
7. Where is Exchange Tower's post room?	a Car Park 1	b Car Park 2	c The Loading bay
8. The weekly fire alarm test is on:	a Monday	b Tuesday	c Wednesday
9. Who is the longest standing tenant at Exchange Tower?	a Fino's Restaurant	b Cazenove & Co	c ECGD

Contact details: Name..... Company Tel

www.exchange-tower.co.uk

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