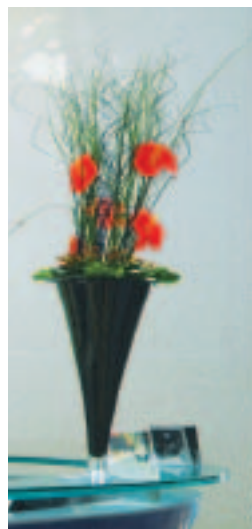


News Exchange

EXCHANGE TOWER IN BLOOM

We may have all suffered with the lack of sunshine throughout this summer but there have been some advantages. The wet weather conditions have certainly enhanced the plants on the podium and around Harbour Exchange Square. The salmon pink geraniums have provided ongoing glorious colour throughout the summer months right through Autumn. The addition of hard landscaping has added a unique look to the area in general.

The main reception displays have been admired throughout the year, particularly due to their original designs and use of colour in such a large space.



TENANTS' SATISFACTION SURVEY

In June this year a Tenants' Satisfaction Survey was undertaken amongst the Exchange Tower tenants with the aim of establishing levels of satisfaction with the current facilities offered and to identify ways where facilities could be improved to meet tenants' requirements. Interviews were carried out randomly in the atrium and by arrangement within tenants' offices. 395 interviews were carried out over 3 days and some further questionnaires were handed in at a later date.

A copy of the full survey can be found on the XT website: www.exchange-tower.co.uk. In summary, the most requested facilities which came out of this Survey were:

- 79% A new food operator
- 72% A gym
- 60% A coffee operator

The Landlord is currently looking at various options to improve the reception and atrium area. Discussions are ongoing with Hammerson and we hope to update you in early 2008.

XT GOES 'GREEN'

As part of Cushman & Wakefield's Environmental Policy performance targets are set for the site management team to work towards. The aim was to achieve the 'Green' and 'Gold' Environmental Standards. Just recently the 'Green' Standard was reached and we are not far away from achieving the 'Gold' Standard. This has involved setting targets to reduce the usage of energy consumption and improving the management of waste.

All tenants have been advised on how to improve energy savings at XT via the current CIBSE 100 Days Campaign, www.100days.co.uk, which runs from 12 September to 20 December 2007. This will help to reduce your consumption costs and reduce carbon emissions at the building as a whole.

A new system for recycling has been introduced which has already resulted in improvements in the volumes of waste being recycled overall.

HX SITE SIGNAGE



The free standing building signage around Harbour Exchange Square has been redesigned this year. All 21 new signs provide much clearer building identification and add a modern feel to the site in general.

Over the next two years the landscaping around Harbour Exchange will continue to be replanted with suitable architectural plants together with hard landscaping to match the existing. This will help reduce maintenance costs.

The main signage at the Marsh Wall entrance will be replaced when the DLR commence the works in January 2008 to re-site the South Quay Station. This entrance to Harbour Exchange will be part of the new station works.

DEDICATED SECURITY TEAM

Shield Security Supervisor, Alf Hewitt, was recently presented with the XT Contractor Award in recognition of his outstanding dedication to the building and his security team.

Alf has been working as part of the security team for over 10 years and has displayed admirable qualities during recent changes within the security team.



WELCOME NEW OCCUPIERS TO XT



BUILDING 1 SUITE 9.05

Mentor IMC Group is an established, Global Oil & Gas Industry Management & Recruitment Consultancy, which provides a comprehensive range of professional project management and technical personnel services to its worldwide clients.

Mentor operates from its international offices located in London, USA, Singapore & Western Australia.

This year their organisation celebrates its 20th year and is pleased to have relocated its global headquarters to Exchange Tower.

Contact us: Telephone +44 20 7536 1140 Email: info@mentorinternational.com Web: www.mentorinternational.com



BUILDING 2 SUITE 5.01

Hostway are in fact long term residents of the Harbour Exchange complex, having occupied a fourth floor suite in Building number 6 since 2001.

Hostway's UK offices are part of the Hostway Corporation, founded originally in 1998 in Chicago Illinois, now a global business and one of the three largest web hosting companies in the world. With a direct presence in 11 countries, and more than 700 employees, they serve customers both small and large, combining excellence in hosting infrastructure with innovative online tools that help their customers broaden their reach and grow their businesses online.

They supply a wide range of managed hosting services ranging from simple shared hosting plans, through to complete dedicated server and Enterprise managed solutions to over 600,000 customers worldwide. Their sister brands include - Affinity Internet, Bigstep, DiscountDomains, Hostway Netherlands, Hostway Korea, Hostway Australia, Hostway Denmark, NetNation, PowerMedium, RegistryPro, Server Service GmbH, Service Over Internet, ValueWeb and WinSave. www.hostway.co.uk



Existing tenants, Barclays, have recently taken additional offices in Building 1 (Floors 4th & 5th) and Building 2 (Floors Ground & 1st)

NEW DESIGNERS MAKING A STATEMENT

WALLFA BY JORDI CANUDAS

Wallfa is a two sided piece of furniture that is both wall and sofa. The stretchy membrane divides the spaces and offers a comfortable sitting area that becomes playful when users interact from both sides of the wall. It works as a double sided



vertical hammock that people sit on to relax, play and socialise. The designer, Jordi Canudas, was born in Barcelona in 1975 and graduated from Elisava Design School in 1999 with a degree in Industrial Design.

His work is for sale or commission: +4479 8186 6432, www.jordicanudas.com.

GLASS ARTWORK BY JAMES LETHBRIDGE



Drawing upon botanical sources of inspiration, James uses the fluid organic aesthetic of hot glass to construct objects which question traditional relationships between sculpture, lighted objects and lighting. In visual translation they can be interpreted as strange or unreal

botanical flora, - almost 'alien', and they provide the viewer with a stunning interaction between glass and light. The artist seeks to take his work and aesthetic into the realms of exclusive and commercial lighting, interior design and site specific architectural installation.

www.jameslethbridgeglass.com

LOCAL COMMUNITY SPONSORSHIP

For the past few years XT has sponsored the local Cubitt Town Junior School in providing Children's Safety Education Booklets. The booklets cover subjects such as, bullying, drugs, road safety, fire/water safety. In October this year we received a letter from Assistant Head Teacher, Margaret David, extract as follows: - "The journals are an important and most helpful part of our PSHE lessons. The layout is bright and imaginative and appeals to all our key stage 2 pupils. Indeed, they provide a valuable and stimulating resource and we thank Exchange Tower for their continued support".

We would like to thank everyone for supporting the small sales held in the atrium throughout the year which has resulted in donations of over £3,000 being made to the children's charity, Great Ormond Street Hospital (GOSH). www.gosh.org

INCIDENT EVACUATION DRILL

As recommended by the building insurers AON in a recent security risk review of the building and estate areas, an unannounced "bomb evacuation" drill was undertaken at XT in October. Although disruptive to your businesses, the majority of building tenants took part and your response was excellent.

The Building Management Team would like to thank you for your participation, which was much appreciated. Valuable lessons were learnt that will be used to help improve our security procedures in future.



People at the Mudchute Farm assembly area

Please advise Val Wridgway or Caroline McKeown on 020 7538 0007, or send an email to val@exchange-tower.co.uk of any potential articles that you wish to see covered in the Newsletter in future



WOOD PULP SOURCED FROM SUSTAINABLE FORESTS



ELEMENTAL CHLORINE FREE (ECP)



RECYCLED FIBRISIN FURNISH